



## SUPPORT SERVICES ELIGIBILITY REQUIREMENTS

### FINANCIAL RELIEF

Financial assistance is available for eligible employees (see below eligibility requirements) facing difficult times. Two Ten offers a range of short-term financial assistance including rent/mortgage, utilities like electricity and gas, or funeral expenses.

Whether you have lost a job, experienced a death in your family, faced another disaster, or are struggling because of health problems, you can turn to Two Ten for help.

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### ELIGIBILITY

- Employees must be working in the footwear and/or allied industries for a minimum of two (2) years to be eligible for financial assistance.
- Anyone who has worked the majority of his/her life in the footwear and/or allied industries is eligible for financial assistance.
- If you have previously received financial assistance from Two Ten in the past 24 months, you are not eligible for additional assistance. However, emergency or crisis situations will be evaluated on a case-by-case basis.

### COUNSELING AND COMMUNITY RESOURCE SERVICES

All members of the footwear community are eligible for counseling and information and referral services regardless of length of employment.

#### COUNSELING

In addition to providing financial assistance to families and individuals, Two Ten offers counseling over the telephone. Counseling is provided by licensed, professional social workers who can help address issues like family crises, substance or domestic abuse, depression, and chronic illness.

#### INFORMATION & REFERRAL

Our social workers can also provide you with information and help you access resources within your community to assist you through tough times.

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### CONTACT US

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All of Two Ten's services are strictly confidential.